



Texas Diaper Bank

*Annual*  
**IMPACT**  
*Report*

2023

# Who We Are

In June of 1997, ten United Methodist churches in San Antonio, Texas established the Hispanic Religious Partnership for Community, a network serving the needs of San Antonio's underserved. In 2013, the board renamed Texas Diaper Bank to reflect its mission to address the diaper gap. Today, the organization is the first and largest diaper bank in the state of Texas, leading the charge in tackling overlooked public health issues and uniquely addressing 3 neglected public health concerns: the diaper gap, the incontinence gap, and period poverty through the distribution of millions of healthcare essentials each year.

Our mission to address the diaper gap and its impact on individuals in crisis is rooted in the belief that essential healthcare product access is a fundamental right- not a privilege. For nearly three decades, we have worked to change the health disparities that affect hundreds of thousands of Texas families' opportunities to lead happy, healthy, and successful lives

Our commitment to serving the community goes beyond just providing diapers. We strive to make a difference by addressing the broader spectrum of healthcare essentials that are often overlooked. By recognizing and catering to the needs of those facing the diaper gap, incontinence gap, and period poverty, we aim to enhance the well-being and dignity of individuals in crisis.

Through our efforts, we advocate for equal access to essential healthcare products, believing that it is a basic right that should be available to all, regardless of their circumstances. By distributing millions of healthcare essentials each year, we are not just offering physical support but also hope and empowerment to families in need.

As we continue our mission, we stand firm in our dedication to creating a healthier and more equitable future for all, one diaper at a time.

# A Note from Our Board President

Dear Supporters and Community Members,

It is with great enthusiasm and a sense of purpose that I address you today as the newly appointed President of the Board for the Texas Diaper Bank. Stepping into this role, I am deeply inspired by the dedication of our team and the impact we continue to make in supporting families and our broader community through key learning opportunities and addressing the critical issues related to healthcare essentials in our beloved Texas community.

I am proud to report that our programs continue to experience significant growth, enabling us to reach even more needy families through partnerships with Essentials Community partners, Calm Parent classes, and our robust volunteer programs. We are focused on ensuring this growth and the high quality of support we provide is sustainable and maintains the financial health of our organization. However, this expansion necessitates increased support from our community.

I hope we can rely on your unwavering dedication and generosity to ensure that every family in Texas can access essentials for a dignified and healthy life, including diapers for their children, adult incontinence management supplies, and menstrual management supplies.

Additionally, I am thrilled to share the success of our inaugural fundraising event, the Million Diaper Dash, which exceeds expectations and unites our community to support our cause. This event raises crucial funds and awareness of the diaper gap issue and our commitment to closing it. As my own children hosted a cookies & lemonade stand during Spring Break, asking folks to pay with diapers or a donation, so many shared their gratitude for providing an avenue to support families in our community. This work you continue to support is work people understand and care deeply about, and it shows in our growth.

I am filled with optimism and determination as we look to the future. With your continued support and the tireless efforts of our team, community partners, and board, I am confident that we will build upon our successes and continue to grow our impact in the community.

With heartfelt gratitude and anticipation for the future,

*Katie Storey*

Katie Storey  
Board President, Texas Diaper Bank



**Texas Diaper Bank**



# Our Board of Directors

## PRESIDENT

**Katie Storey**

*Senior Manager, Community Engagement & Learning  
Mission Capital*

## VICE PRESIDENT

**Fernanda Cardenas**

*Executive Director  
Gonzaba Foundation*

## TREASURER

**Jacob Gonzales**

*Assurance Manager  
RSM US LLP*

## SECRETARY

**Travis Mross**

*Executive Vice President  
Zachry Construction*

**Cynthia Castaneda**

*SVP/Healthcare, Education &  
Non-for-Profit Group  
Bank of America*

**Molly Marino**

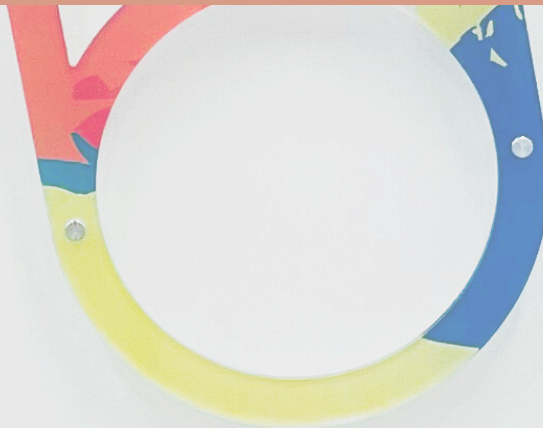
*Senior Policy Advisor  
Masa Group LLC*

**Natalie Nash**

*Senior Vice President, Business  
Control Manager Military Bank Overseas  
Bank of America*

**Esmeralda "Mela" Perez**

*Director of Community Services  
CHRISTUS Santa Rosa*



# A Message from Our CEO

**Dear Colleagues, Partners, and Friends,**

In 2023, the Texas Diaper Bank experienced significant growth in its programs, enabling the organization to support more families in need than ever before.

Despite economic challenges and inflation affecting everyone, the demand for essential items like diapers, incontinence products, and menstrual supplies continues to increase.

Thanks to the unwavering commitment of our board of directors, staff, generous donors, and volunteers, we were able to offer vital assistance to over 112,000 individuals and families in Bexar and its neighboring county in 2023.

We are incredibly grateful for the tremendous community support over the years and express our appreciation to all for their dedicated efforts and contributions that have enabled these positive changes.

As we progress through 2024, we aim to expand our impact even further, and this would not be achievable without the ongoing support of our community.

*Jorge Medina*

Jorge Medina  
CEO, Texas Diaper Bank





# Staff Leadership

**Jorge Medina**  
*Chief Executive Officer*

**Lexi Bachran**  
*Director of Programs*

**Linda Lopez**  
*Director of Resources*

**Celia Medina**  
*Director of Development*

# 2023 *At a Glance*



**105,800** Individuals Impacted

**\$5.5 million** - Value of Product Distributed



**3,094,000** Diapers Distributed

**1,375,000** Supplemental Goods Distributed



**283,000** Incontinence Products Distributed

**484,000** Menstrual Products Distributed



**5,500** Participating Volunteers



As a recipient of Texas Diaper Bank's services, I appreciate their dedication to community health and dignity. Their mission of equal access to healthcare products, including diapers, resonates with me. Their services make me proud to be part of such a caring community.



# Calm Parent Classes

When parents experiencing poverty do not have the resources required to provide for the basic needs of their children, they often suffer from feelings of inadequacy that gravely affect their mental well-being, a key social determinant of health. TXDB addresses this through Calm Parent, a series of educational courses that provide materials, goods, and training around early childhood milestones.



**51**  
Classes  
Taught

**617**  
Class Participants

# Disaster Relief

Every little bit of help can make a difference in times of crisis. TXDB's Disaster Relief program provides essential nonperishable items to those in need when emergencies strike unexpectedly. While many resources are available for disaster relief, one often-overlooked necessity is diapers. Surprisingly, international disaster relief efforts typically do not include provisions for diapers.

Recognizing this crucial gap, TXDB has taken the lead in addressing this issue and ensuring that communities affected by disasters can access this often overlooked but essential item. By providing immediate relief in the form of diapers and other nonperishable goods, TXDB is positively impacting the lives of those in need during challenging times.

## Through this program, TXDB was able to provide emergency assistance to/for:

- Individuals affected by the crisis in Uvalde
- Mass distributions to the entire San Antonio community
- Individuals effected by personal crisis
- Many other organizations and causes as needed

## INCONTINENCE SUPPLIES

4,200  
Individuals

## DIAPER SUPPLIES

10,100  
Children

## MENSTRUAL SUPPLIES

253  
Menstruators



**Texas  
Diaper  
Bank**

# Essentials Community Partners

Through our vetted network of critical nonprofit partner agencies throughout Texas, clients can receive specific and general wrap-around services with essential healthcare items such as diapers, wipes, and incontinence sanitary products. The program addresses Social Determinants of Health by coupling primary services, such as basic healthcare screenings, case management, and shelter, with access to essential items.

By collaborating with trusted nonprofit partner agencies across Texas, we ensure that our clients not only receive vital healthcare products but also have access to a range of support services. By combining primary services with essential items, we aim to make a positive impact on the health and well-being of individuals in our community.

## INCONTINENCE SUPPLIES

1,230

Individuals

37,000

Diapers, Wipes, Bed Pads, Rash Creams, Hygiene Kits & more

## DIAPER SUPPLIES

49,400

Children

2,163,000

Children's Diapers & Wipes

## MENSTRUAL SUPPLIES

7,350

Menstruators

213,800

Tampons/Pads, Panty liners, Period Underwear

47

Partner Agencies

28

Counties Served

# Essentials To Your Door

This program delivers healthcare essentials products like baby diapers, wipes, menstrual products, incontinence items, and other supplemental goods to Bexar County residents through contactless home deliveries.

The initiative has proven to be a lifeline for many families in need, providing them with convenient access to crucial everyday items without having to worry about transportation challenges or financial constraints. By offering contactless home deliveries, the program ensures the safety and well-being of the recipients, especially during times when staying home is essential. This thoughtful service not only meets the immediate needs of the community but also promotes a sense of support and care during difficult times. It's heartwarming to see how a simple gesture can make a significant difference in the lives of those it serves.



“

This program's contactless deliveries of healthcare essentials in Bexar County have been a lifeline for my family. From diapers to menstrual products, it ensures we have what we need without transportation worries or financial strain. The emphasis on safety during deliveries is reassuring, especially in uncertain times. Beyond the practical help, it's a heartfelt gesture that shows real care for our community. Thank you for making a difference."

”

## INCONTINENCE SUPPLIES

**3,700**  
Individuals

**255,500**  
Diapers, Wipes, Bed Pads, Rash Creams, Hygiene Kits & more

## DIAPER SUPPLIES

**25,700**  
Children

**923,000**  
Children's Diapers & Wipes

## MENSTRUAL SUPPLIES

**9,900**  
Menstruators

**205,500**  
Tampons/Pads, Panty liners, Period Underwear

# Our Work in the Community

Last year, our CEO, Jorge Medina, collaborated with similar organizations and individuals to support the approval of Texas Senate Law, SB379. This law, endorsed by Governor Greg Abbott on June 16, 2023, and effective from September 1, 2023, successfully eliminated sales tax on various essential items including diapers for adults and children, wipes, baby bottles, maternity clothing, breast pumps, and feminine hygiene products.

During an interview with KSAT, our CEO expressed, "For many families, who do not have the financial or economic means to purchase the necessary amount of diapers, any money that we can put back in their pocket is something that's great. Removing the sales tax is just another step in increasing accessibility and removing barriers for items people simply cannot live without."

Through his advocacy and the collective efforts of others across the state, a meaningful impact has been made on the well-being of some of Texas's most vulnerable communities. This marks just the beginning of a series of initiatives aimed at enhancing the quality of life for families, women, and seniors in Texas.

Our CEO's dedication to advocating for the approval of Texas Senate Law, SB379, highlights his commitment to supporting families in need. The elimination of sales tax on essential items such as diapers, wipes, and feminine hygiene products has already begun to positively impact the lives of many individuals across the state.

By collaborating with like-minded organizations and individuals, Jorge Medina has shown that positive change can be achieved through collective efforts. The impact of this law goes beyond just financial relief; it is a testament to the power of community-driven initiatives aimed at enhancing the well-being of vulnerable communities.

As we move forward, we are inspired by the progress made and motivated to continue working towards creating a more inclusive and supportive environment for families, women, and seniors in Texas. Our CEO's leadership sets the stage for future initiatives that prioritize accessibility, affordability, and dignity for all. Together, we can make a difference that truly matters.



# Our Partners

## \$100,000+

- Alamo Area Council of Governments (AACOG)
- Baby2Baby\*
- Bread of Life\*
- City of San Antonio
- DeliveringGood\*
- H-E-B\*\*
- Kronkosky Charitable Foundation
- Methodist Healthcare Ministries
- National Diaper Bank Network\*

## \$25,000-\$99,999

- Christus Health
- Greehey Family Foundation
- Harvey E. Najim Charitable Foundation
- Klarich Family Fund
- Lift Fund
- Moody Foundation
- Schmidt Family Foundation
- Tony Robbins Foundation
- United Way of San Antonio

## \$10,000-\$24,999

- Amerigroup Corporations
- Amerihealth Caritas
- Anderson Charitable Foundation
- Bank of America Charitable Foundation
- Chris Madrid Memorial Foundation
- Gonzaba Foundation
- Koehler Foundation
- Mays Family Foundation
- Nationwide Foundation
- Spec's Wine and Spirits
- Superior Healthplan
- Valero Benefit for Children

## \$2,500-\$9,999

- Broadway National Bank
- Cyndi Erp-Long
- DoorDash
- Ed Rachel Foundation
- Elevation Church
- Elizabeth Huth Coates Foundation
- John Hansford White III
- Klesse Foundation
- Marathon Petroleum
- Methodist Healthcare
- Pamela Citron
- Project Mend\*
- Security Service FCU
- Sundt Foundation
- Wal-Mart
- Zachary Corporation



\*\*denotes monetary & in-kind donations

\* denotes an in-kind donation

# Our Volunteers

- 59th Medical Wing, SA
- ACME- Acme Brick
- ACS- Austin Care Services
- Air Force US
- Alamo Heights ISD
- Alamo Springs Dental
- Alamo Ranch Counseling
- ARMY US
- AT&T
- BDO
- Boy & Girl Scouts Troop 90
- Broadway Bank
- CALAB services Jefferson Bank
- Church of Jesus Christ, Latterday Saints
- CML Security
- Court Ordered
- CPS Energy
- Credit Human
- Dea Driffil Group
- Delta Zeta Sorority
- Elevation Outreach Church
- Farm Bureau Bank
- Freethinkers Association of Central Texas (FACT)
- Frost Bank
- Girl Scouts
- HEB
- Helotes Project Management
- Homeschool
- Individuals
- Jackson Hewitt Tax Service
- JP Morgan Chase
- Judson ISD
- Kohl's
- Kids R Kids Learning Academy
- Lutheran Concordia Church
- Macy's
- Marathon Petroleum
- Nationwide
- NHS- Neighborhood Housing Services (NHS)
- PenFed Credit Union
- PNC
- Red Hat Society Chicken and Pickle
- Reddix
- SA Life Academy
- SABOR Realtors
- SALELYTICS
- Scholars & Athletes Serving Others (SASO)
- Students of Services (SOS)
- Space Force
- SSFCU
- St. Mark Presbyterian Church
- St. Mary's
- Superior Healthcare
- Target
- Texas A&M
- The Backyard
- Tricon residential
- Trinity University
- University of the Incarnate Word
- United Way
- University United Methodist Church
- USAA
- UT Health
- UTSA
- Valero Vanguard
- Wal-mart
- Wellmed
- Winston School
- YMSL
- Zachry Construction

**5,500 Total Volunteers**

**15,845 Total Volunteer Hours**

# Support the Texas Diaper Bank!

## Monetary

- Grants
- Corporate Donations
- Sponsorships
- Employee Giving
- Employee Matching
- Employee-Nominated Gifts
- Individual Donations

## Time

- Volunteer

## Product

- Product Donation
- Product Drives
- Amazon Smile



**Texas  
Diaper  
Bank**

*Donate Today*



*follow Us*



@txdiaperbank

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